

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Thomas A. GRAY et al.  
Serial No.: 10/631,834  
Filed: August 1, 2003  
For: CONTEXT AWARE CALL HANDLING SYSTEM  
Art Group: 2614  
Examiner: Quynh H. Nguyen

**STATEMENT OF SUBSTANCE OF INTERVIEW**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

May 19, 2008

Sir:

Applicants agree with the statements made in the Examiner's Interview

Summary Record dated April 3, 2008.

Very truly yours,

Antonelli, Terry, Stout & Kraus, LLP

/Donald E. Stout/  
Donald E. Stout



DES:dlh